How to Find CDPHP Explanation of Benefits

- 1. Log into <u>www.cdphp.com</u>
- 2. Log in or create an account
- 3. Go to 'claims & spending' in the task bar and click on 'claims' underneath below you will find all of your medical claims along with who it was for, the date of service, claim number, whether it's being processed or paid, your payment responsibility, and the date on which it was processed.
- 4. To the left of the page, you can filter your claims by the date/time frame you are searching for, as well as the status of your claim.
- 5. Click on 'view more' this will show you a breakdown of the amount billed, how much the plan paid, what another insurance paid, and the amount you owe.
- 6. In the lower right-hand corner, there will be a PDF link that says 'Download Explanation of Benefits' (EOB)
- 7. Click the link to print this out and submit it with the corresponding receipts in order for reimbursement